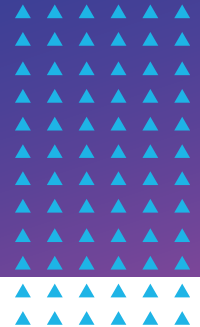


# Milgard Moves to High-Touch Support on Syntax Enterprise Cloud®



## Customer Profile

### Milgard Manufacturing

Corporate HQ: Tacoma, WA

Industry: Manufacturing

www.milgard.com

## Technology Footprint

- Oracle E-Business Suite R12.2
- Oracle Financials R12.2
- Oracle Manufacturing R12.2
- Oracle Order Management R12.2
- Oracle ASCP R12.2
- Oracle MWA express 12.2
- Oracle SOA 12c
- Oracle Database 11g
- Infor 8.1

## Syntax Solutions

- Syntax Enterprise Cloud®
- Syntax Managed Services

In effort to improve the customer experience, streamline processes, improve visibility, and modernize its operational systems, Milgard Manufacturing Incorporated selected Oracle E-Business Suite (EBS) to replace its legacy IBM iSeries applications for financials, manufacturing and supply chain management. They also implemented Infor to address product configuration and quoting through EBS for a more streamlined business process. The deployment plan was to roll out the new applications by manufacturing location over a multi-year schedule. From an infrastructure perspective each rollout required multiple independent environments for development, conversion, and testing to support the uniqueness of its processes.



Milgard deals with a lot of large technology vendors, and often times those relationships can leave you feeling like a small fish in a big pond. Although Syntax is a large company, it maintains a very entrepreneurial culture that prioritizes customer service. I can pick up the phone and call Syntax's executive team if there is a problem, or if I simply need strategic IT advice. At the same time, Syntax delivers enterprise-level processes, tools and service delivery."

### Vinod Nair

CIO and IT Vice President, Milgard Manufacturing



# Milgard Moves to High-Touch Support on Syntax Enterprise Cloud®



## Accomplishments

- Boosted operating efficiency by architecting Oracle-Infor integration
- Streamlined back office and supply chain operations
- Secured access to a broad base of senior Oracle expertise



To ensure the success of its Oracle initiative, Milgard sought a private ERP Cloud partner who could provide the expertise needed to support such a complex and tightly integrated environment. After a rigorous due diligence process, Milgard selected Syntax. The Milgard transition to Oracle E-Business Suite required the automation of dozens of critical tasks that had previously been executed manually. Integration between Oracle and the Inforbased CPQ (configure price and quote) application was critical. The Syntax team reviewed the configuration between the two systems and deployed a new architecture which dramatically improved performance. This milestone was so effective that within a few months, Milgard was able to move all of its dealer partners on to the new system, which helped boost operating efficiency.

Additionally, Syntax provided Milgard with access to a wide pool of Oracle expertise, which made for a smooth transition of their Oracle EBS footprint to the Syntax Enterprise Cloud (SEC). The transition to SEC with the support of Syntax delivered the best of both worlds for Milgard: enterprise level ERP support with an individualized approach.

© 2026 Syntax Systems Ltd. All rights reserved.

## About Syntax

Syntax is a leading global technology solutions provider driving enterprise transformation in the cloud. We help organizations modernize mission-critical applications through AI-enabled innovation, industry-tailored outcomes, and end-to-end solutions across strategic advisory, implementation, and managed services. Through our Boutique @ Scale approach, we tailor every engagement to our customers' priorities, blending boutique-level agility and care with the reach and resilience of a global enterprise. Supported by strategic partnerships with SAP, Oracle, AWS, Microsoft, and other technology leaders, we empower customers to scale faster, work smarter, and build for what's next. [Learn more at syntax.com.](https://syntax.com)



### Start your journey at:

- ▶ [syntax.com](https://syntax.com)
- ▶ [hello@syntax.com](mailto:hello@syntax.com)