



Stratix unleashes the power of modern enterprise integrations

Overview

In the fast-paced mobile technology solutions niche, Stratix engaged Syntax to modernize and manage its enterprise integrations with a single cloud-based solution, validating Oracle Integration Cloud as a rich, scalable, and cost-effective solution to enhance the speed of business.

40 years delivering non-stop mobility services to enterprises	1M+ mobile devices under active management	1 cloud-based platform for internal and external enterprise integrations, including cloud-to-cloud	24/7/365 monitoring of Oracle Cloud Infrastructure (OCI) and Oracle Integration Cloud
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Challenge

As the leading pure-play mobility services provider in North America, Stratix helps Fortune 500 companies maximize their mobile technology to increase productivity, improve user experience, and keep operations running smoothly. Stratix was seeking to modernize its enterprise processes, replacing point-to-point (P2P) custom code integrations on multiple code bases with a single cloud-based solution. For this fast-growing mid-sized company, the solution had to accommodate internal and external API integration and EDI and be feature-rich, cost-effective, and scalable. After evaluating multiple platforms,

Stratix chose Oracle Integration Cloud. Because Stratix is an Oracle E-Business Suite (EBS) customer hosted in Syntax Enterprise Cloud, Oracle was already in its ecosystem. Syntax had an Oracle Integration Cloud practice that could assist with implementation and ongoing integration work and support.

Together, they could move forward at a brisk pace.

- Modernize integrations with a single cloud solution
- Cost-effective and feature-rich platform
- Ability to start small and scale up
- Pair with a trusted partner for integration support

Customer Profile

Name: Stratix Corporation
Location: Norcross, Georgia USA
Industry: Managed Mobile Services



“The future is cloud-based, replacing islands of information with integrations. Oracle Integration Cloud just works, consistently, out of the box. Oracle Strategic Managed Services Provider Syntax is an extension of our Oracle team to flex when needed—not too small, not too big, but just right—and that’s one of the biggest benefits to come out of this engagement.”

- Todd Campbell
VP of Information Technology, Stratix Corporation

Solution + Approach

Oracle Integration Cloud is a hosted SaaS solution provided by Oracle Cloud Infrastructure (OCI). Syntax choreographed the complexities of OCI, Oracle Integration Cloud, and Oracle Integration Cloud EBS Adapter integrations for Stratix.

Establishing a Modern Platform

Syntax first deployed an OCI tenancy, provisioned according to the Center for Internet Security (CIS) best practices. After configuring the tenancy securely including network design, Syntax deployed the Oracle Integration Cloud EBS Adapter, the Oracle Integration Connectivity Agent, and the Integrated SOA Gateway (ISG). Given the intricacies of the Oracle network and the client's network, this required multiple teams working in concert. Knowing that extensive testing and verification were critical, Syntax set realistic timeline expectations with Stratix and its trading partners to successfully establish a secure and well-tested modern platform.

Supply Chain Integration

Syntax worked with Stratix to move from a manual purchase order (PO) process to an integrated process that begins with initiating the PO, shares the notice of shipment (FedEx or UPS tracking number), and captures that information in Oracle. The result is a complete picture of the PO you are shipping against, how it is being shipped, and when it will arrive. Extending to procurement and receipt, the warehouse is notified before materials arrive. By entering the tracking number into Oracle, the warehouse can see what should be in the shipment and compare it to the packing slip. Syntax leveraged Oracle Infrastructure Cloud recipes and accelerators as a starting point to expedite mapping the relevant files for supply chain integration.

Syntax as Extension of the Stratix Team

Syntax supports Stratix's Oracle Integration Cloud as a fully managed service, including maintaining the Oracle Cloud Infrastructure tenancy and monitoring agents. Oracle Integration Cloud provides an embedded file server and scheduler, with Syntax monitoring for errors 24x7x365. Stratix uses the same functional support model with Syntax for both Oracle E-Business and Oracle Integration Cloud, purchasing a block of hours that can be leveraged each month or rolled over within the calendar quarter. Stratix can extend for additional hours as needed to expand rapidly.

Results

Stratix validated Oracle Integration Cloud as a cost-effective integration solution. With the help of Syntax, the first wave of integrations streamlined processes with suppliers, removing the human error and time lag associated with a heavy reliance on manual steps. Syntax serves as an extension of the Stratix team for its Oracle solutions to flex as needed without expanding headcount. Rate integration to support multi-currency operations is currently underway and cloud-to-cloud integrations are next on the horizon.

Replacing islands of information with integrations

- Single, proven platform for enterprise integrations
- Streamlined PO-driven processes with suppliers
- Reduced human error from manual processes
- Internal shift from transactional to higher-level thinking
- Flexibility with Syntax as an extension of the team



A proven platform for enterprise integration paves the way for future waves—including cloud-to-cloud integrations—to improve efficiencies and support business growth. Realize the full potential of Oracle Integration Cloud with Syntax.