M-D Building Products

M-D Building Products Benefits from Migrating to Syntax's Oracle ERP Cloud

Supported since 2010

M-D Building Products

▷ Corporate HQ: Oklahoma City, Oklahoma

▷ Industry: Manufacturing

Technology Footprint

▷ Oracle Enterprise Linux 5.8

▷ Oracle Database 11g

▷ Oracle E-Business Suite R12.1

▷ Oracle Financials

▷ vOracle Order Management

▷ Oracle Shipping

▷ Oracle Purchasing

▷ Oracle WMS

Syntax Solutions

▷ Oracle EBS Consulting Solutions

▷ Syntax Enterprise Cloud® for Oracle EBS

▷ Oracle AMS

▷ Remote Managed Services

Accomplishments

▷ Reduced Oracle infrastructure costs

▷ Established ERP service continuity

▷ Improved EBS performance to process large order volumes

▷ Upgraded to Oracle R12 on-time, onbudget

M-D Building Products' (M-D) IT team had a limited budget and a mandate to support an extensive Oracle footprint spread across multiple locations. In 2010, they launched an exhaustive due-diligence process to find a new Oracle EBS hosting provider and they chose Syntax because of its competitive pricing, stable support structure, rapid response time, and ability to provide continuous uptime.

M-D has benefited in many ways since migrating to the Syntax Enterprise Cloud. In addition to having had five years of consistent uptime and service continuity, they now enjoy conveniences like getting environments cloned in less than 24 hours instead of waiting sometimes for weeks with their previous provider.

Syntax has worked continuously to fine tune its Maximum Performance Architecture to improve Oracle EBS performance during peak hours to better accommodate M-D's large transaction volume. As part of its recent contract renewal with Syntax, hardware will be refreshed and M-D now enjoys EMC XtremeIO all flash storage, which further improves performance.

In 2012, M-D partnered with Syntax's consulting team to perform an on-time, on-budget Oracle R12 upgrade. Syntax's Oracle Application Managed Services team also developed the new forms, invoices, and CEMLI components M-D required to consolidate its Oracle EBS footprint following an acquisition.

"I wouldn't hesitate to recommend Syntax Enterprise Cloud Solutions. They bring a lot to the table. They're a responsive provider who delivers excellent support and consistent uptime. They constantly tweak our architecture to improve performance. Their service continuity is so good that whenever we need development support, we don't even realize whether work is delivered by on-shore or off-shore staff."

- Craig Wilkerson | CIO | M-D Building Products