Hydranautics Seeks to Improve Performance Through OBIEE and ODI Upgrade

Nitto
Innovation for Customers

HYDRANAUTICS
Nitto Group Company

Supported since 2015

Customer Profile

Hydranautics
• Corporate HQ: Oceanside, CA
• Industry: Technology
www.membranes.com

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Technology Footprint

• Oracle JD Edwards E1 9.2

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Syntax Solutions

• OBIEE 12c Upgrade
• ODI 12c Upgrade

Hydranautics is a part of the Nitto Group and one of the global leaders in the field of Integrated Membrane Solutions. Hydranautics offers complete membrane solutions like Reverse Osmosis, Nanofiltration, Ultrafiltration, and Microfiltration for Water, Wastewater and Process treatment and applications. Hydranautics membrane based solutions are currently in use on seven continents throughout the world for diverse applications such as Seawater Desalination, Industrial High-Purity Water, Surface Water Treatment, Waste Water Treatment, Specific Process Applications etc.

For the past 9 years, Hydranautics has been using Oracle Business Intelligence Suite Enterprise Edition (OBIEE) and for 6 years, Oracle Data Integrator (ODI), to support their organization. OBIEE 12c is a unique platform that enables customers to uncover new insights and make faster, more informed business decisions by offering agile visual analytics and self-service discovery together with best-in-class enterprise analytics. ODI 12c is the latest version of Oracle's strategic Data Integration offering, providing superior developer productivity and improved user experience with a redesigned flow-based declarative user interface and deeper integration.

" *The Syntax team is very proactive and professional. They have proprietary tools that are able to flag issues before they become problems, saving my team time and energy they can redirect to making a difference in our organization."*

John DeLuca • Director of Information Technology • Hydranautics

IT'S EASY TO GET STARTED.
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About Hydranautics

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After researching the proposed benefits of OBIEE and ODI 12c, the Information Technology team at Hydranautics decided to upgrade both platforms simultaneously. "We needed to improve performance and based upon the information, upgrading OBIEE and ODI simultaneously to 12c was the right decision. Beyond performance, we were also interested in the end user interface available," said John DeLuca, Director of Information Technology at Hydranautics.

Selecting A Experienced Partner to Deliver Timely Results

With two upgrades on the horizon, the IT team at Hydranautics worked diligently to gather their key considerations in selecting a partner to handle their upgrade. "We wanted an industry leading partner that could guide us and help us with the upgrade and support," said DeLuca. In their search, Syntax kept rising to the top, "Hydranautics received recommendations regarding Syntax's performance and understood that they had some of the industry leading talent employed in their ranks. This was an important factor to us, the peace of mind that we'd be working with the most knowledgeable in the industry."

After interviewing the Syntax team to better understand the processes, people and tools that would support their upgrades, the project was awarded. From there, preparations began for a seamless OBIEE and ODI 12c upgrade. Time was spent working with Hydranautics and their IT team to define the migration, develop a plan to validate the migration, and test a sample migration before performing the full migration.

Three months after selecting Syntax, the company's upgrade to OBIEE and ODI 12c was complete. "The upgrade was seamless and we cutover to the new system over the weekend after the interfaces were tested, it was very smooth," said DeLuca.

Simultaneous Upgrade Leads to Win-Win for Hydranautics

Together, Hydranautics and Syntax simultaneously upgraded OBIEE and ODI to 12c seamlessly. Through team work, proper planning and knowledge sharing, Hydranautics is now reaping the benefits of their upgrade. "We have noticed a number of benefits from upgrading

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SYNTAX

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About Syntax

Since 1972, Syntax has been providing comprehensive technology solutions to businesses of all sizes.

Today, Syntax is a leading Managed Cloud Provider for Mission Critical Enterprise Applications. Syntax has undisputed strength to implement and manage ERP deployments (Oracle, SAP) in a secure, resilient, private, public or hybrid cloud.

Syntax has offices worldwide, and partners with Oracle, SAP, AWS, Microsoft, IBM and other global technology leaders.

OBIEE and ODI to 12c. Most notably, there has been an improvement in ODI load times. In addition, overall performance has greatly improved and rendering reports is much easier," said DeLuca.

Throughout the experience, the level of customer support has been outstanding. "The Syntax team is very proactive and professional. They have proprietary tools that are able to flag issues before they become problems, saving my team time and energy they can redirect to making a difference in our organization," said DeLuca. "We collaborate very well together and are glad to have Syntax as our partner."

Accomplishments

A Successful Partnership with Measurable Results

The simultaneous upgrade of OBIEE and ODI to 12c has produced the following results:

- **Seamless Upgrade.** A seamless OBIEE and ODI 12c upgrade, with no interruptions or down-time.

- **World Class Support.** Industry leading people, processes and tools to support the Hydranautics team through collaboration. An expert partner they can rely on and trust.

- **Improved Performance.** Improved ODI load times and better performance rendering reports in 12c.