



# Oracle Database as a Service for critical financial data

## Summary

As a supplier of solutions for financial regulation, Regnology uses Syntax as an IT infrastructure partner for its software platform. Besides processing power and storage, the IT service provider makes Oracle Database as a Service available to the RegTech expert – for greater flexibility and scalability.

The requirements in the world of finance are diverse and complex. In order to meet them in an efficient and legally compliant manner, companies and authorities turn to solutions from Regnology. The RegTech software automates and optimizes reporting processes, tax reporting, and risk and data management. It also produces mandatory documents such as country-specific tax reports. “In our highly regulated industry, it is extremely important that our customers can rely on a stable solution that quickly supplies them with the necessary information and reports,” explains Antoine Moreau, CIO of Regnology. The software platform must therefore be operated in a highly available, scalable, and secure environment, which in turn requires a reliable infrastructure.

## From risk diversification to sole responsibility

Regnology and Syntax have been working together for 15 years. Back then, the company was outsourcing its IT infrastructure. In the first instance, Regnology deliberately opted to use two professional service providers to manage its IT infrastructure in order to diversify the risks. The RegTech experts later abandoned this costly approach and handed sole responsibility to Syntax. “The scalability and reliability of Syntax were the key factors, particularly with regard to the planned transformation projects,” says Antoine Moreau.

## CUSTOMER STORY REGNOLOGY

### At a glance

Industry: RegTech  
Location: Frankfurt am Main  
Solution: Oracle Database as a Service  
Outcome: Secure, stable, and scalable IT architecture



*The commitment of the Oracle experts at Syntax goes way beyond standard support. The team instinctively understands us, acts with foresight, and is swiftly available even in emergencies. Especially in a highly regulated industry, such a reliable partnership on equal terms is hugely important for being able to offer our customers the best service.*

- Antoine Moreau, CIO Regnology



## Innovative architecture for flexible operating models

Syntax supplies Regnology with central infrastructure components, including processing power (CPU and RAM), storage for unstructured data and logs, and Oracle Database as a Service for structured, application-related information. Regnology's software uses these three elements and runs as a container solution in Kubernetes clusters, which are also managed by Syntax. In the beginning, the modernized architecture was still a challenge. "The task of setting up and managing Kubernetes Engine is technologically challenging, but Syntax has done a good job in conjunction with our team," says Antoine Moreau. The advantage for Regnology customers is that they have full flexibility when choosing their desired operating model. That's because the RegTech solution is available either in Syntax's private data center or as a public cloud version, depending on their needs.

## Reliable managed services for Oracle

In addition to supplying and managing the IT infrastructure as a basis for Oracle managed services that can be reliably used, the experts at Syntax also support Regnology in the area of professional incident and capacity management. "The Syntax team is always swiftly on hand to assist us with its expertise, even in urgent cases," reports Antoine Moreau. "In an emergency – when a customer has accidentally deleted information in the database, for example – the experts from Syntax can quickly restore the affected data." And the partnership also works well when it comes to data protection, because the data used in a private cloud environment is securely stored in Syntax's own data center in Germany.

## Further projects planned

"A highly efficient IT architecture undergoes a permanent optimization process that is influenced by the market and the expectations of our customers," stresses Antoine Moreau. In order to remain flexible and scalable in the long term, the issues of increasing containerization and the use of additional cloud options therefore need to be addressed – projects that Regnology will take on together with Syntax. "In Syntax, we have had a dependable partner at our side for many years, especially when it comes to commitment and expertise."



## About Syntax

Syntax is a leading global technology solutions provider driving enterprise transformation in the cloud. We help organizations modernize mission-critical applications through AI-enabled innovation, industry-tailored outcomes, and end-to-end solutions. Guided by our *Boutique @ Scale* approach, we tailor every engagement to our customers' priorities, combining boutique-level agility and care with the reach and resilience of a global enterprise. Supported by a broad ecosystem of technology partnerships, we empower customers to scale faster, work smarter, and build for what's next.

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