

# Syntax ShiftBook

Capture, track, and share vital information between production line shifts



- Ensure seamless communication between teams, shifts, and supervisors
- Reduce the risk of production downtime, inefficiencies, and costly errors
- Enhance operational transparency and accountability

## Overview

Frustrated with missed information and miscommunication between shifts? Struggling to keep production lines running smoothly due to incomplete or forgotten shift updates? Inadequate information between shifts can lead to production downtime, inefficiencies, and costly errors.

ShiftBook enables line operators to easily document and share vital information directly from their workstations. It ensures seamless communication between teams, shifts, and supervisors and provides a clear record of production activities and other related data. Full integration with SAP Digital Manufacturing (DM) streamlines production processes and improves efficiency. Make sure every shift starts with the clarity it needs to succeed—with ShiftBook.

## Features

- **Easy implementation:** Syntax ShiftBook is a plug-in for SAP DM production operator dashboards.
- **Simple to use:** Entering notes is as easy as writing an email.
- **News feed:** Inbox-like feature enables line operators to view recent workstation messages, with unread messages automatically flagged for easy identification.
- **Customized message routing:** ShiftBook entries can be routed to other authorized recipients across the production line for streamlined, optimized communication. Microsoft Teams integration is also available.
- **Fully integrated with SAP DM:** ShiftBook data provides even greater visibility into what's happening on the line.
- **Log Book archive:** Line operators and production managers can review historical, logged ShiftBook entries to catch up or search for additional information.

## Benefits

- **Seamless, accurate inter-shift communications:** Eliminate missed or inaccurate information for smoother shift transitions, better communication, and faster problem-solving.
- **Operational confidence:** Ensure line managers have real-time insight into what's happening at each workstation on the production line and can be confident key information is being shared between shifts.
- **Enhanced accountability:** Gain transparency with notes that can't be changed or deleted once entered. Line managers can review historical data, filtering by work area and timespan as needed to look for trends or troubleshoot.

## Get started

Ready to eliminate miscommunication? Start your journey with Syntax ShiftBook today and see the difference clear communication can make.

Email us at [hello@syntax.com](mailto:hello@syntax.com)



## Why Syntax

Syntax provides comprehensive technology solutions and trusted professional, advisory, and application management services to power businesses' mission-critical applications in the cloud. With 50 years of experience and 900+ customers around the world, Syntax has deep expertise in implementing and managing multi-ERP deployments in secure private, public, or hybrid environments. Syntax partners with SAP and other global technology leaders to ensure customers' applications are seamless, secure and at the forefront of enterprise technology innovation.

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